



ATTORNEY DOCKET NO. HAR59 014

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re the Patent Application of : J. Andrew JUDKINS

Confirmation No.: 7190

Serial No.: 09/513,784

Art Unit: 2642

Filed: February 25, 2000

Examiner: William J. Deane, Jr.

Title: INTEGRATED ACD AND IVR SCRIPTING FOR CALL CENTER TRACKING  
OF CALLS

**STATUS INQUIRY**

**BOX STATUS**

Commissioner for Patents

P.O. Box 1450

Alexandria, Virginia 22313-1450

Sir:

Applicant respectfully inquires as to the status of the above-referenced application.

The application was filed 25 February 2000, and its last known status was the Corrected

Notice of Allowance and Fee(s) Due and was filed and paid on 25 July 2005.

To date, no further communication has been received on this application.


Application Serial No.: 09/513,784  
Art Unit No.: 2642

Status Inquiry

The Commissioner is hereby authorized to charge payment of any additional fees associated with this communication or credit any overpayment to Deposit Account No.

04-1679. A duplicate copy of this sheet is enclosed.

Respectfully submitted,



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